

## Charter Bus Details

We charter the most reliable, safest, and economical buses available and work closely with these charter companies to pick drivers that enjoy being with kids. To help the driver and to assure the safety of your child a Kanakuk employed chaperone will be on each charter bus. Kanakuk cannot be responsible for the drivers attitude and we must comply with certain instructions and restrictions made by the charter bus companies.

We want to make the trip to Kamp fun and enjoyable! The Kanakuk provided chaperone for each bus is responsible for checking in each Kamper, see that all luggage is loaded, and supervising the ride to Kamp. Due to the distance, cost, and difficulty in returning our chaperones to their homes we choose to have only one per bus and ask for your assistance and cooperation while at the loading locations. We have given the chaperones detailed instructions for each trip which are based upon the needs of our Kamp, our Kampers, the bus company, and the establishments which allow us to load on their property. We appreciate your help and understanding, and will continue to provide the best travel to Kamp that we possibly can.

**Note:** In most cases the mode of transportation is a charter bus but Kanakuk reserves the right to utilize shuttle buses or vans if and when necessary due to transportation enrollment.

### **In order for the buses to run smoothly please keep the following in mind.**

**Be On Time:** Out of respect for others, please be at the loading location on time. We know when we have multiple buses to load it takes a while to get everyone checked in and loaded, but please don't choose to come later because of this as this will delay us even more. We want to get loaded and underway as quickly and safely as possible, but we need your help by being on time and we cannot hold the bus for late arrivals.

**Check-in and Loading:** When arriving at the bus, check-in with the chaperone and place your luggage where the chaperone indicates. Please DO NOT get on a bus until you have checked in with the chaperone and your child is ready to get on and remain on the bus. If you wish to be on a bus or sit with a specific person please check-in together. We cannot guarantee kampers being on the same bus unless they are going to the same Kamp and/or check in together. We ask that NO parents get on the bus as this slows down the check-in process and causes confusion as there simply is not room in the aisle to have people coming and going. If your child wishes, they can wait outside with you until the chaperone makes last call for loading but PLEASE DO NOT allow your child to keep getting on & off.

**Lunch Stop:** We will be making a scheduled stop for a meal as NO food, candy, or drinks (except bottled water) are allowed on the bus due to Bus Company Policy. Please provide \$5 - \$8 for your Kamper's lunch, \$10 - \$15 if we stop for b'fast and lunch. This is indicated in the details for each bus.

**Medications:** Parents, please pack all your child's meds as instructed in their trunks along with their med instruction sheet. ONLY give meds to the chaperone if your child requires meds during their transit time. We ask that you PLEASE do not send your child on the bus if they are sick and running a temperature. We want kamp to be a fun and healthy experience for all so please be responsible and considerate in helping keep illness out of kamp.

**Cell Phones and Electronics:** PLEASE, PLEASE, PLEASE do not send cell phones, electronic games, ipods, mp3, etc. on the bus with your child. These are NOT allowed at Kamp and we do not have any secure or climate controlled place for them to be stored and we cannot be responsible for their return. If these items are sent, we will collect them and they will not be allowed to use them. Please respect and honor this request. We encourage interaction among the Kampers, will show appropriate movies on the bus and appropriate literature or travel games can be brought on the bus.

**Luggage Tags and Restrictions:** Luggage is restricted to 2 pieces, a footlocker and a duffle! Other than a small carry-on we CANNOT accommodate more than this per Kamper. If you have luggage in excess of this, you MUST ship it directly to Kamp by UPS, or a similar carrier and we offer return shipment from our Kamp offices at the end of the term. UPS delivers anywhere in the U.S. within 3-5 days. Footlockers are stored under the bunks so remember that no footlocker can be more than 15 1/2" in height. Luggage tags were sent to you in mid-April and these need to be attached to your Kamper's footlocker and duffle. If you have misplaced your tags the chaperone will have extras at loading. Please mark ALL your Kampers carry-on luggage (backpacks, pillows, etc.) with their name and Kamp. Lack of identification is the #1 reason for misplaced, lost or delayed luggage getting to your kamper. You will notice the tags have a place for your kampers cabin number and this will be filled out by Kamp staff once you arrive at Kamp. Due to logistics remember we only have one chaperone per bus so if our dads could help our chaperones get the luggage loaded it is greatly appreciated!

**Confirmation of Safe Arrival:** A "Your Kampers Bus Has Arrived Safely" email will be sent so you once all the buses from your city have unloaded and reported in. This is typically around 4 pm or after so please be patient as we will send the email out as quickly as time permits.

**Cancellation Policy:** If you wish to cancel your bus reservation you must do so 11 days prior to your Kamp date in order to receive a refund and you can do this online at [www.MyKanakuk.com](http://www.MyKanakuk.com). All cancellations must be done online or submitted in writing via email to: [transportation@kanakuk.com](mailto:transportation@kanakuk.com) or by USPS. Notice: Your ability to manage Transportation online will be deactivated 72hrs before each term start date.

Thanks for trusting us with your child! We can't wait for them to get here!

Sharon Smith  
Transportation Director